

# Tristan Cramp

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## EDUCATION

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**NIAGARA COLLEGE - Computer Systems Technician**

**Welland, ON - 2024-Present**

### RELEVANT WORK EXPERIENCE

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**THE MIST LOUNGE STUDIOS - Computer Technician**

**Thorold, ON - 2021-2023**

- Set up and dismantled equipment for scheduled live broadcasts.
- Provided on-site technical support during live broadcasts.

### TECHNICAL EXPERIENCE

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#### SOFTWARE

- Installed, configured, and maintained various self-hosted services in a home server environment including but not limited to: file servers, docker containers, and VPN access.
- Created and maintained Windows and Linux servers in a production environment running various enterprise software such as: Active Directory, Sharepoint, Exchange, and TrueNAS.

#### HARDWARE

- Assembled, repaired, upgraded, and deployed servers, workstations, and laptops.

#### NETWORKING

- Configured firewalls such as PfSense and OPNsense to filter packets, contents, and VPN tunneling.
- Created networks in unix-based systems and software including DHCP, DNS, file-sharing and storage.

#### CLOUD

- Deployed virtual private servers using AWS for services including but not limited to: reverse proxy, VPN tunneling, and file-sharing.

### ADDITIONAL WORK EXPERIENCE

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**GIRARD'S NO FRILLS - Grocery Clerk**

**Welland, ON - 2024-Present**

- Collaborated with team members to facilitate smooth operations during peak hours.
- Provided excellent customer service, answering questions and assisting in product selection.

### REFERENCES

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**Jim Schinkel**

Professor PS

Niagara College

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Relationship: Former Professor

**Mr. Russel Rockerfeller**

Part-Time Faculty

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